Standard Operating Policy for
Effective 01-01-05   **PVFD Members' Code of Conduct**   rev. 10/21/04

1. Purpose
This SOP outlines the basic rules of conduct to be followed by all PVFD members while participating with or representing PVFD.

2. Scope
This SOP shall apply to all personnel who may be representing PVFD in any official capacity.

3. Introduction/Background
It is necessary for the Fire Department to operate in an orderly fashion, with a membership that can be relied upon do perform their duties with the proper regard for ethics, discipline, and conduct. Therefore, this SOP is written to serve as a guide to the general rules and behaviors that all members should follow. It is important to note that this SOP is not just a list of specific rules to follow, but should also provide examples of the type of behavior that PVFD members are expected to follow.

4. General Rules of Conduct

1. Always treat the public served with due respect.
2. Always work to accommodate the needs of the public.
3. Always treat each other with due respect.
4. Respect the Chain of Command, and use it properly.
5. Do not engage in activities that would bring disrespect to you or the PVFD.
6. Avoid situations that give the appearance of impropriety.
7. Do not taunt, harass, or assault other members or the public.
8. Do not engage in physical violence, other than defense of yourself or defense of another.
9. Do not allow disorders or disagreements to escalate to violence.
10. Take responsibility for your own actions, and those for whom you are responsible.
11. Do not allow anyone to threaten or harm anyone in your command.
12. Do not steal from the public or the Fire Department.
13. Assume ownership in the mission and equipment of the PVFD, and treat both with respect.
14. Take pride in the mission and activities of the PVFD, and do not let anyone berate you or the PVFD.
15. Take pride in your appearance and behavior. Do not let rudeness, vulgarity, poor hygiene, or poor appearance affect others' view of you or the PVFD.